

Furnishing Fabric & Carpet Sales Terms and Conditions of Sale

Liberty accepts your order, described overleaf subject to the following Terms and Conditions of sale which apply to your order to the exclusion of all other terms and conditions, including standard Liberty terms and conditions of sale and returns policies.

These terms and conditions do not affect your statutory rights

1. Payment of balance

- 1.1 Except where goods are already in stock, they will be made to order. Upon acceptance of your order, we shall place an order with the supplier for the goods within 24 hours, making a contractual commitment with the manufacturer. As this is a contractual agreement we require the full amount to be paid when ordering. This amount represents a pre-estimate of our loss should the contract be broken.
- 1.2 All payments are subject to further validation checks. We accept Mastercard, Visa, American Express, Debit cards.
- 1.3 In the case of carpets, the full amount is required.
- 1.4 In the case of furnishing fabrics, the full amount is required.
- 1.5 Goods will not be ordered, released for delivery or collection until the order has been paid in full .
- 1.6 Payment can be made in store, or as Mail Order.
- 1.7 If payment is processed as a Mail Order, delivery of the order is restricted to the cardholder's billing address only.
- 1.8 Please ensure you have the sufficient available credit or funds to pay for the goods in full, if paying by card. Split card payments are not accepted.

2. Cancellation / amendment of your order

- 2.1 Please note all special orders (made to order) are non-refundable and cannot be returned for an exchange.
- 2.3 Your order can be amended or cancelled up to 24 hours of the order being placed. After this time the order can no longer be amended or cancelled.
- 2.4 Liberty reserves the right to cancel your order should the manufacturer be unable to complete the order.
- 2.5 Please confirm that all details on the order form are correct. This includes product specifications, personal contact details and delivery information.

3. Delivery, means of access and installation

- 3.1 You will be responsible for providing the courier with access to the property on the delivery date.
- 3.2 Please note that the delivery service provided does not include the assembly of fixtures/curtains and does not include extra man power.
- 3.3 You will be expected to pay all delivery costs prior to delivery.

4. Acceptance

- 4.1 In the case of furnishing fabrics, delivery will be between 8-10 weeks of the order being placed.
- 4.2 In the case of carpets, delivery will be between 3-5 working days.
- 4.3 When your items are delivered, it will be your responsibility to examine the goods thoroughly and sign the drivers delivery document to acknowledge delivery.
- 4.4 If there is any damage on inspection you have the right to decline delivery. Please contact Liberty within 24 hours to report the damage.
- 4.5 Liberty cannot accept responsibility for any discrepancy / damage after the 24 hour deadline.